Empowering HIM Roles through a Global Voice!

On behalf of the Saudi Health Information Management Association (SHIMA), the Emirates Health Informatics Society (EHIS), and the Scientific Organizing Planning Committees, we invite you to participate in the 19Th IFHIMA Congress 17th – 21st of November 2019 in Dubai. The Congress will enable the global launch of an era in which the importance of consistent, trustworthy data and information are recognised as inherent to safe, quality care for individuals, and crucial to improving the health of populations.

Celebrating the 50th Jubilee of the IFHIMA in Dubai, one of the seven states that make up the United Arab Emirates, will be a unique opportunity to enjoy the wide range of experiences and opportunities that the region has to offer and visit a true multicultural city. 2017 Dubai census statistics showed that nearly 90% of the estimated 3 million residents consisted of foreign born expatriate workforce and their families. The workforce is represented by over 200 nationalities. In 2018 UAE was ranked 20th in the world happiness rankings and came in second to Finland in the 2017 world’s safest countries.

The Scientific and Organizing Committees have worked together to bring to you an event that offers meaningful and timely professional development in an effective sharing and learning layout. The Congress has been crafted specifically to help prepare health information professionals for the changing demands in healthcare delivery and leadership, as well as data and information capture, use, processing, sharing and reporting.

General Sessions and the concurrent tracks during the four-day Congress have been designed to ensure that broadly applicable topics and developments are provided to all participants.

General Sessions and concurrent tracks will utilize presentations and panels, as well as interactive approaches to enhance participant engagement in and benefit from the sessions.
Participants will benefit from the ability to interact with other attendees during break and meal times, and from the opportunity to visit with great companies and vendors of health information technologies and services in the exhibit area. There will also be opportunities to attend several social events and arranged group tours to experience as little or as much of Dubai as you desire.

The Congress will reflect many facets of healthcare including health information management, informatics, data analysis, clinical documentation improvement, coding, administration, policy making, insurance, direct patient care, and technology services. The attendees will have an opportunity to present, share and learn about global and regional challenges in health information, and solutions for addressing them.

The Congress brings together healthcare colleagues from the GCC, Asia, Middle East, Africa, India, Australia, the Americas, and Europe to collaborate, educate, inform, engage and interact. We believe the event will provide the best in diverse learning and networking opportunities.

We also encourage you to attend one of the pre-Congress educational trainings and certification preparation workshops on Saturday, 17th November. Topics and sessions will be available on the IFHIMA Congress website. www.ifhima2019.com

The Congress theme “Empowering HIM Professionals through a Global Voice” supports the work and importance of the profession and practitioners and highlights the ever-evolving technological changes and challenges faced throughout the healthcare industry,

The educational tracks and topics (see the IFHIMA2019 website for the abstract submittal timeline and process) include:

1 HEALTH INFORMATION MANAGEMENT
   HIM Practice and Standards
   Information Governance
   Health Data Analytics
   Confidentiality, Privacy, and Security
   Retention and Destruction
   Regional HIM Associations

2 HEALTH INFORMATICS/ DIGITIZATION of HEALTH
   HIM Roles in Healthcare Digitization
   Interoperability Standards
   FHIR, Fast Healthcare Interoperability Resources
   EMR/EHR/HIS
   Health Technology Assessment (HTAS)
   Health Information Systems (HIS, CIS, PACS)

3 CLINICAL CODING/CLASSIFICATIONS AND TERMINOLOGIES
   HIM Roles in Healthcare Classifications
   ICD-11 / ICHI (WHO)
   WHO Mortality and Morbidity Coding
   WHO UCOD, Underlying Cause of Death, and Death Certificate
   ICD-10-AM / ACHI
   ICD-10-CM / PCS
   SNOMED-CT
   HL7

4 HEALTHCARE FINANCE/VALUE BASED HEALTHCARE
   HIM Roles in Healthcare Finance and Value Based Healthcare
   HIM Roles in Healthcare Policy / Financing / Economics
   Universal Health Coverage
   Value Based Healthcare
   Activity Based Funding/Management
   Blockchain
   Revenue Cycle Management
   Health Insurance, Billing / Claims / Denials
   Financial Auditing

5 HEALTHCARE TRANSFORMATION
   HIM Roles in Healthcare Transformation
   Change Management
   Leadership
   Ergonomics
   Staff Satisfaction

6 HEALTHCARE QUALITY & HEALTHCARE PATIENT SAFETY
   HIM Roles in Healthcare Quality and Patient Safety
   Patient Safety Indicators
   Quality Indicators
   Clinical Audit
   Clinical Documentation Improvement
7 RESEARCH AND STUDIES
HIM Roles in Healthcare Research
Health Statistics
Epidemiology
Center for Disease Control, Kingdom of Saudi Arabia and United States

8 WORKFORCE DEVELOPMENTS
Certifications and Credentials
ISO STANDARDS
GCC Task Force / ZIMAM Initiative
GCC Federation for Coders

The IFHIMA 2019 Congress in Dubai will be an unforgettable event, welcoming many renowned and respected international speakers and participants.

We look forward to welcoming you on 17–21 November 2019 at the IFHIMA 19TH Congress and Golden Jubilee Celebration in Festival City, Dubai!

Authors,
Hussein Albishi, BSc HIM, CHIM
SHIMA President and CEO
IFHIMA Regional Director, EMR
Kylie Axford, CHIP
SHIMA Coordinator
IFHIMA 19th Congress Coordinator

Your Board also wants to take this opportunity to wish everyone all the best for the Holiday Season, which is celebrated through a colourful mosaic of faiths and people! Our respect and appreciation of our diversity is one of the wonderful features which makes IFHIMA such a dynamic and exciting organization to be part of! Blessings to you all!

You will find that this issue specifically celebrates and honours our Member Nations, with specific articles and updates from the American Health Information Management Association Convention, the Chinese Medical Records Association Convention, the Health Information Management Association Convention of Australia, the Japan Society of Health Information Management Annual Meeting, and the Canadian Health Information Management Association Conference.

A lot has been going on across the globe since our last publication!

Specifically, we would like to celebrate with our colleagues in the United Kingdom, as the Institute of Health Records and Information Management, UK – celebrates their 70th anniversary! This is an amazing accomplishment, and I know you will find this article inspiring!

As well, we have informative updates from your HIM colleagues who represent IFHIMA on the WHO-FIC (Family of International Classifications) work teams and committees. ICD-11 is of interest to us all! There are certainly interesting times ahead for our ever evolving profession.

Additionally, we are just a short few days away from ushering in 2019, and the count down to the 19th IFHIMA International Congress 2019 is rapidly approaching. You will find an update on the planning and the progression of the Congress Planning Committees! The excitement is building and we know this Congress will be amazing and memorable!

Just by way of a reminder, the Congress will be held:

November 17 – 21, 2019
Intercontinental Hotel and Conference Centre
Festival City
Dubai, United Arab Emirates

As 2018 marks IFHIMA's 50th Anniversary, we continue to publish articles under our “Golden Jubilee Series”. These focus on experiences of our members over the past 50 years. Join us in taking a stroll down memory lane and the history of IFHIMA!
AND – as we look to the future, start thinking about submitting a bid in Dubai for the 2022 IFHIMA Congress. Invite the world to showcase your country! Information on bid submittals shall be sent to all member nations well in advance of the 2019 Congress. Let’s get those conversations started!

In closing, we know you will enjoy this year end issue of the Global News, and thank all of you who have contributed to this publication. Please consider submitting articles to the Global News yourself! Everyone has an interesting perspective, process, employment role, etc. – and your international HIM family looks forward to hearing from you!

Warmest personal regards and wishing all a happy and healthy New Year!

Marci MacDonald, CHIM
IFHIMA President, 2016 – 2019

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27th Chinese Medical Record Association Congress

The 27th Chinese Medical Record Association (CMRA) Congress was held September 19-21, 2018 in Hangzhou the beautiful West Lake scenic area. The 1137 delegates participated and created attendance records. Theme: Sharing and win-win sharing. VIP included leaders of the Chinese Hospital Association (CHA), National Health Commission of the People’s Republic of China (PR China), Zhejiang Health Commission, CMRA.

Opening ceremony: Yan-Sheng Hu (Executive chairman of the general assembly, President of CMRA) stressed: The current rapid development of information technology, medical record information as the basis of the big medical data, the responsibility to promote the medical record information discipline and the development of medical record management (MRD). MRD is our common cause, we need to share MRD method innovation, technology promotion of disease classification, professional education, sustainable development, great achievements have been made in talent cultivation history of responsibility; Share the specification accurately and homogeneity of the medical information database, set up with the center of medical record information data refinement management mode; Strengthen national health commission and each province’s health department, CMRA, communication and the exchange, unite as one, work together, mutual benefit and the development of the medical record management vision. Zhejiang health commission leadership wished the conference a complete success.

- Forum: “Professional title promotion of medical record management specialty” (Tan-sheng Hu, president of CMRA).
- “DRGs in Zhejiang” (Health and family planning commission of Zhejiang province).
- “Electronic medical records classification standard” (National Health Commission of the PR China, director Ting Shu in the institute of hospital management information standardization research of interpretation).
- “ICD - 11 in the progress of the domestic” (Vice director Yi Wang of the China WHO Family of International Classification and Collaborating Center).
- “DRGs and medical record paperless era under the integration of information management” (Shanghai CREATING).
- “National secret archive management standardization service” (Hao Bo safety technology).
- “18 core system related to the medical record writing content interpretation” (Deputy director Xu-Dong Ma division of quality control medical administration bureau in National Health Commission of the PR China).
- “The medical record quality control in the innovation and breakthrough in the field of information technology and artificial intelligence” (Peng Xiang, vice President of the first people’s hospital Jian De).
- “According to the disease to support the challenges and opportunities for hospital” (Director of Jian-Jun Jiao of Beijing medical record quality control center).
“The writing of medical record management professional thesis details” (Vice president CMRA Ke-Xin Liu).
“The international classification of diseases coding expert advice and interpretation” (The state of disease coding group leader Lian- Ming Wu).

Closing ceremony: Vice president CMRA Dong-Min Hou hosted, torch by Chair of Yan-Sheng Hu to the next host city, vice president of the Xi’an on behalf of Qi-Shan Wang. In 2019, see you Xi An (Shanxi province).

After the closing of the conference delegates visited the Shao Yi Fu’s and the Maternity Hospitals of Zhejiang university of medicine, Zhejiang province people’s hospital and Hangzhou first people’s hospital.

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The fact that the health information management (HIM) profession is in a state of transition and technological disruption was an unavoidable message in Miami, FL this year at the American Health Information Management Association’s (AHIMA’s) 90th Annual Convention and Exhibit, which took place September 22 to September 26.

Vision for the Future
AHIMA celebrated its 90th year in existence at the convention—with association leaders emphasizing how the organization owes long-term success to the active role of its members. In her remarks at the convention’s House of Delegates meeting, AHIMA CEO Wylecia Wiggs Harris, PhD, CAE, described AHIMA’s ongoing “strategy reset,” which AHIMA’s Board of Directors has undertaken to build alignment.
across AHIMA's strengths and gaps, identify internal roadblocks and external threats, and identify the top strategic priorities that AHIMA will focus on in 2019 and beyond.

“Our desired future state in three years is to be an organization that is in an innovation cycle,” Harris said. “I am a goal-directed individual, I understand the charge that I have been given. We are going to make this pivot.”

Discussions about change and strategy weren’t limited to just HIM and other healthcare professionals who spoke throughout the week. One presentation, given by Sandra Finley, president and CEO of the League of Black Women, was part of a two-day VUCA Leadership Training. VUCA is an acronym used to describe situations or environments that engender volatility, uncertainty, complexity, and ambiguity. This leadership strategy was developed by the US military to teach leaders on how to deal with the chaos of combat in unfamiliar environments.

“In some situations, like the people from AHIMA, they are facing an environment change in the structure of their business,” Finley said in a convention newspaper article covering the event. “Which means in order to do what they want in the furtherance of their careers they are going to have to take a leap that they are not prepared for. VUCA offers that preparation.”

**Hot Topics**

This year’s convention also included a new pre-convention event with the first Privacy, Cybersecurity, and Information Governance Institute, which was an updated version of the annual Privacy and Security Institute, which has been a part of the convention since 2006.

One institute speaker was Iliana Peters, JD, LLM, CISSP, former deputy director for health information privacy at the Department of Health and Human Services' Office for Civil Rights, and current shareholder, healthcare services, at Polsinelli law firm in Washington, D.C. Peters shared enforcement cases detailing incidents that caused the breach, how the organization handled the risk assessment, and the outcomes of such cases, including associated penalties. Other cybersecurity and cyber threat breakout sessions highlighted processes to avoid attacks, what current threats exist today, and what is anticipated in the future.

Monday’s General Session included a conversation with Delos Cosgrove, MD, former president and CEO of the Cleveland Clinic, who appeared in conversation with Carlos Migoya, president and CEO of Jackson Health System. Cosgrove was president/CEO of the Cleveland Clinic from 2004 to 2017 and under his leadership the organization became a national model of quality, accountability, and patient satisfaction. Trained as a cardiac surgeon, Cosgrove discussed his transition from surgeon to CEO during his presentation.

Cosgrove said he realized he was unprepared to be CEO, so he studied and also put into place structures that would build leadership experience and education for other physicians as well. “Leadership can affect quality. It’s about leading people, not about your resume,” he said.

Author:
Mary Butler
Associate Editor
Journal of AHIMA

**2018 Annual National HIMAA and NCCH Conference Report**

The 2018 Health Information Management Association of Australia (HIMAA) and the National Centre for Classification in Health (NCCH) annual conference was held in the beautiful city of Hobart in the state of Tasmania 31 October to 2 November 2018. This annual conference is the largest health information management event in the Western Pacific region and showcases the profession’s key highlights and experiences in Health Information Management and Health Classifications in one setting.

Delegates from all over Australia and overseas enjoyed not only an excellent program of plenary sessions and health information and health classification stream workshops, they were also able to experience and taste the wonderful wines and food of this region of Australia.
The conference theme was “Engaging the Next Generation” and the conference committee did an excellent job in doing just that with a plenary session on day one that launched the Health Information Workforce Census Report. The Report outlines the findings of a research based inaugural census on the Health Information workforce in Australia. Dr Kerryn Butler-Henderson from the University of Tasmania and the University of Melbourne’s Dr Kathleen Gray led the project and presented the results.

The findings concluded that the Australian health information workforce is predominantly female, highly educated and getting older, but few are taking up extra credentials and half do not belong to any form of industry or professional organisation. Many are planning to leave the workforce within the next 14 years which has obvious ramifications for future workforce planning in a health sector that is becoming more digitally reliant.

Following this presentation, one of Australia’s rising stars, Herman Phung, set us right about the millennial HIM. His amusing session described his eventual arrival at the Sydney Children’s Hospital Network, with many career detours in between which best described the next generation. Herman then joined a panel discussion on “Engaging the Next Generation”. What a future we have in Australia, and a guarantee that the HIM profession will continue to evolve and meet the needs of the digital health industry.

The Digital Health theme flowed throughout the conference with an overview of the My Health Record. This is a national scheme for all Australians, with our health information securely kept and controlled by us in our My Health Record.

The clinical updates and the NCCH clinical coding update workshops in the Health Classification streams continue to be popular with clinical coders. The Clinical Documentation Improvement keynote given by Dr David Tralaggan and the ICD 11 transition to implementation keynote presented by Vera Dimitropoulos touched on relevant topics in our HIM and health classification future. The plenary ‘Making us Stronger’ workshop was facilitated by Vera Dimitropoulos, Kerryn Butler-Henderson, Nina Lean and Jennie Shepheard with approximately 200 participants discussing the current issues around ensuring integrity in our clinically coded data.

James Downie, CEO of the Australian Independent Hospital Pricing Authority (IHPA), and his team spoke about the next generation of funding models and informed us of the work they are undertaking in the area of Activity Based Funding classifications.

The conference was innovative, explored the future, gave hope that the future is bright as long as we are willing to engage with the next generation and make sure this engagement is relevant to workforce needs and the needs of the health of all Australians.

We hope to see many of our International colleagues in Sydney in 2019 as we celebrate 70 years of Health Information Management in Australia!

Author:
Jenny Gilder
Past President of HIMAA
Members of the Japan Society of Health Information Management (JHIM) come together for a scientific meeting once a year. This year, the meeting was held on 20th and 21st September, 2018, at Toki Messe in Niigata City. The national meetings of JHIM are organized and managed by health information managers working in the local host institutions and members of the local universities or vocational schools of HIM education; at the Niigata meeting, a lot of local staffs including 196 volunteer students contributed to the meeting operation.

Under the theme of “Education and Research in Health Information Management – for Improvement of Quality and Safety in Medical Care”, a very successful Meeting was held with attendance of 1,573 people. During the Meeting, a very clear vision for the future of health information management in Japan was presented by two leaders through their lectures: “Training for the Health Information Manager who can survive the coming age – President’s thoughts” by Dr. Masaharu Yamamoto, Meeting President (President of the Niigata University of Health and Welfare), and “Expanding role of Health Information Managers” by Dr. Hiroyuki Suenaga, Chairman of JHIM (Hospital Administrator, Komaki City Hospital).

Also held were two special lectures, an education lecture, a workshop, six seminars, 258 oral sessions, and 54 student sessions (the major themes are listed below).

In Japan, ICD-10 is used in hospitals for the morbidity statistics and medical fee claim. ICD-O is used as well for cancer registration, following the implementation of the cancer registry. These International Classifications are also used for health information management in the field of education and medical environment.

At this meeting, we covered a wide variety of topics related to the International Classifications such as the International Statistical Classification of Diseases and Related Health Problems (ICD), the International Classification of Functioning, Disability and Health (ICF), the International Classification of Health Interventions (ICHI), and the International Classification of Diseases for Oncology (ICD-O), as listed below. As the situation surrounding health information managers is drastically changing, there was a tendency of focusing on the quality and safety of the data as one of the expanding roles of HIMs.

Offering a lot of updated information, places for open discussion, and valuable experience to the participants, the meeting proved meaningful and successfully concluded. The next JHIM Annual Meeting is scheduled to be held in Osaka, Japan, in September, 2019.
Themes of lectures and symposium

- Special lecture 1: Thinking about the current situation and the future of health information which connect medical care with nursing care
- Special lecture 2: Education and research in the field of Health Information – for further advancement of health information managers
- Education lecture: Analysis and Evaluation of ICD-11 coding tool – lessons learned from ICD-11 Field Test
- Seminar: International Classification of Health Interventions (ICHI)
- Workshop: Toward improvement of the accuracy of death certificate – what description should we correct? What is registered as underlying cause of death?
- Symposium:
  - a. Current status and challenges of education and research at universities and training schools that provide with HIM training courses
  - b. Challenges in cancer registration – future of the training for workers at practical level, and data utilization
  - c. Role of Health Information Manager for improvement of Quality and Safety in Medical Care
    - Medical Accident Investigation System
    - Checking system for diagnostic report
  - d. Outlook of the ICF in health information management
  - e. Past, Present and Future of the Problem-Oriented System (POS) – role of health information manager

*Note, the above presentation titles were translated by reporter and they might not necessarily correspond to the exact original Japanese titles.

Author
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WHO FIC EIC Co-Chair
Member, JHIM

The UK’s NHS and Record Keeping

The NHS was founded in July 1948 -seventy years ago this year, and whilst the NHS we have inherited today is a vastly different beast, it has managed to hang on to its fundamental principle: to be free at the point of care.

To most of us who don’t know any different, we assume that it is our right to have this service delivered at no cost to ourselves. Well it hasn’t always been so. In the early decades of the 1900’s patients in the UK had a reasonable healthcare service although inequalities in the provision of care were evident. That care was delivered by multiple systems and organisations with little or no integration. Only...
about half of the population was included in National Health Insurance schemes, leaving children, homemakers, older people and the middle class without cover. Patients had to pay to see their GP. The GPs (family doctors) were completely independent of any state interference. Often, especially in rural practices, their dining room was a waiting room except at weekends. Bills were sent out to those who could afford it but not to those who couldn’t, and this payment could be in ‘local currency’ other than cash, e.g. a salmon or freshly baked apple pie!

There were also charges for hospital visits (means tested) or contributory insurance schemes. The safety-net of the ‘poor-law’ hospitals, for those who couldn’t afford any hospital treatments, carried a certain amount of stigma which was becoming increasingly unpalatable.

The precursor to the NHS that we know and love therefore wasn’t a barren landscape, (in fact the provision of healthcare pre-1948 was still regarded as one of the best in the world!), but it was fragmented, patchy and unfair.

In 2018 not only is the NHS celebrating its 70 year anniversary, but IHRIM is also reaching that milestone. Understandable, really, when you think that any national health service would need to have a competent, accurate and efficient method of record keeping.

IHRIM is the Institute of Health Records & Information Management and has evolved from the initial AMRO (Association of Medical Records Officers) to celebrate its 70th anniversary in style at Manchester Art Gallery in October 2018.

Why choose Manchester for the 70th celebration?

- Manchester was the setting for the photograph at the start of this article: The first NHS Hospital and the ‘first’ NHS hospital inpatient (Sylvia Diggory) in 1948
- Manchester was the venue for the first meeting of what was to become IHIRM (via AMRO) in 1948.
- Last but not least, it was in Manchester that the first computer was developed - quite appropriate in this fast-emerging digital age that these three elements were all introduced in Manchester in 1948.

Some key Dates

We are experiencing unprecedented change in this NHS as technology offers alternatives never dreamt of back in 1948 and the ability to record, store and retrieve clinical records on medium other than paper becomes a reality.

What doesn’t diminish however is the need to manage that record. Medical Records Departments full of big fat paper casenotes are being replaced over time with digital records and the Departments to support them.

‘Medical Record keeping but not as we know it Jim!’

So in 1946 it was agreed to set up a professional body for medical records managers advocated via columns of ‘The Hospital’ journal and the first meeting of interested parties took place in Manchester. In1948 AMRO was constituted with Bernard Benjamin as Chairman and Elsie Royle as Secretary.

1950 saw the opening of full-time training schools at Royal Free Hospital, London and Royal Victoria Infirmary, Newcastle, and the formation of the Examination and Tuition Advisory Committee. 1952 saw the first International Congress on Medical Records in London followed the next year by the Constitution of International Federation of Medical Record Organisations (IFHRO) which would become IFHIMA in time.
A change of name in 1976 AMRO becomes Association of Health Care Information & Medical Records Officers. 1994 saw another name change with AMRO becoming IHRIM (UK) and in 2018 The Data Protection Act updated to GDPR, IHRIM initiated development of the document naming standard by PRSB and IHRIM celebrated its 70th year.

The 70 years journey was celebrated at the Manchester Art Gallery with a prestigious event very well attended with guest speakers. The event also encompassed the twice-yearly IHRIM Awards ceremony which reinforces the need to ensure continuous flow of new staff bringing energy and enthusiasm to the crucial role of accurate record keeping.

https://theconversation.com/what-was-healthcare-like-before-the-nhs-99055

Author:
Sean Brennan
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Interprofessional Collaboration: A Tool to Enhance Effective Health Information Services in Federal Tertiary Hospitals in Nigeria

The opportunity to learn from colleagues is guaranteed in a collaborative work environment as knowledge and expertise is mutual and multiple solutions to problems are generated. This study presents the extent of interprofessional collaboration practices among Doctors, Nurses and Health Information Managers at the Federal Tertiary Hospitals in Nigeria.

The study employed descriptive survey design with a sample size of 204 Medical Doctors, 180 Nurses and 95 Health Information Managers recruited at the Federal Tertiary Hospitals at the South-West, South-South and North-Central, Nigeria. Data analysis involved the use of Analysis of variance (ANOVA). The findings from the study revealed that the group means of interprofessional collaboration practices partnership (F = .503, P >.05), cooperation (F = .577, P >.05), coordination (F = 1.133, P >.05) and Shared decision making (F = .184, P >.05) among Doctors, Nurses and Health Information Managers is not significantly different among Doctors, Nurses and Health Information Managers.

Calendar of events

DVMD National Conference
Dusseldorf, Germany
March 5-6, 2019
Language: German

SEDOM National Conference
Toledo, Spain
June 13-15, 2019
Language: Spanish

AHIMA Annual Convention
Chicago, Illinois, USA
September 14-18, 2019
Language: English

Japan HIM Association
Osaka, Japan
September 19-20, 2019
Language: Japanese

HIMAA and NCCH Annual Conference
October 23-25, 2019
Sydney, Australia
Language: English

IFHIMA 19th Congress and Golden Jubilee Celebration
Intercontinental Hotel Plaza
Festival City, Dubai, UAE
November 17-21, 2019

Please visit IFHIMA.org for most recent events.
WHO FIC and Standards News

The study concluded that the current practice of interprofessional collaboration should be maintained for sustainable health service delivery in Nigeria Tertiary Teaching Hospitals.

Further details about this study may be found here, https://drive.google.com/open?id=1Jgslludk8n1uRat7S0WUUEGzVJzbqEr

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ICD-11 EIC Work at the WHO-FIC meeting

Seoul, South Korea | October 22-26, 2018

The Annual Network meeting of the WHO-FIC (Family of International Classification) was held in October this year in Seoul, South Korea. Vera Dimitropoulos, Carol Lewis, Joon Hong, Yukiko Yokobori, Sue Walker, myself, and others were strong representatives of IFHIMA throughout the Congress.

ICD-11 was a significant topic. Dr. Robert Jakob of the WHO indicated that ICD-11 has been released as of June 2018 and will officially be available for adoption by June 2019. Go to icd.who.int for current information on implementation. Final changes in the publication were being made during the meeting, however, the vast majority of the work is basically done. Traditional Medicine is included.

The workplan of the EIC (Education and Implementation Committee) includes work on the Implementation Database, training tools for ICD-11 and for ICF (International Classification of Functioning) and the reorganization of the Strategic Work Plan. Future work according to Dr. Olaf Steinum of the Nordic Collaborating Center, is on the Reference Guide, the Coding Rules for Morbidity, and continuing efforts on always problematic conditions such as sepsis, chronic post procedural conditions, rule out conditions, and personal history of conditions.

Electronic testing of the coding system is underway and will continue into 2019, and after the release in June. ICD-11 will be known for its functionality, and will allow for faster, easier, and more accurate coding.
A translation of ICD-11 into various languages needs to take place. These will include Spanish, Arabic, Russian, French, Japanese, German and more. Implementation plans for ICD-11 need to be developed in countries that include a national, regional and global approach. ICD-11 is designed to be electronic and whether there will be traditional books is unknown. Certainly, training tools will be built to be on line with self-evaluation exercises included.

When countries will adopt is unknown, but the earliest adopters, per the discussion in Seoul, will probably be in 2022-24. The ICD-11 Implementation package will need to be complete, and include various tools, the Reference Guide, Transition Tables, and advocacy materials. A tool called ICD-FIT has been developed. It is a Web-based data entry tool for supporting the implementation of ICD-11 field trials and will be a self-evaluation tool that will give direct feedback to the coder. WHO member states will be able to check translations and data quality and countries in the future will be given access to this tool.

After many years of work, the system is just about ready for its official debut internationally. Exciting times for those of us in the Health Information Management profession world-wide.

Author
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Report on the last meeting of the ICD-11 MMS Joint Task Force held in Seoul, Republic of South Korea

Prior to the WHO-FIC Network Annual Meeting and Conference, the International Classification of Diseases, 11th Revision for Mortality and Morbidity Statistics (ICD-11 MMS) Joint Task Force (JTF) met for the last time in Seoul, Korea on 20 October 2018 with an overall objective of finalising an end of mission report. Officially created by the World Health Organization in September 2015, the JTF acted as a steering group providing WHO with strategic and technical advice in order to finalise the ICD-11 MMS development.

The JTF members included experts in mortality and morbidity from around the world that had experience in the application and update of ICD-10 and/or its national modifications. Experts in functioning and disability, primary care and patient safety and quality also participated in meetings as required. Over the three years the JTF met face to face on 10 occasions, with monthly teleconferences held in between the face to face meetings. Minutes of all the face to face meetings can be accessed at: http://www.who.int/classifications/icd/revision/JTFReports/en/

Over the 3 years, the JTF concentrated on issues related to the content within the ICD-11 MMS and its structure, the application of the ICD-11 MMS which informed the development of the Reference Guide and the maintenance and governance structures required as part of the WHO-FIC.

As well as the finalization of the end of mission report, the JTF meeting in Seoul also was used to discuss the following important topics:

- Transition plans for the maintenance structure of the ICD-11 MMS moving forward
- Ensuring that there would be WHO-FIC Network continuity/transfer of ICD-11 MMS knowledge gained through membership of the JTF
- Finalising the ICD-11 MMS Implementation Guidance materials
Golden Jubilee Series

- Expectations from WHO-FIC Member States regarding ICD-11 MMS education and training materials and tools.
- Maintenance of the ICD-11 MMS over the next 3 years
- How to proceed with ICD-11 MMS in Primary Care settings
- The ICD-11 MMS for implementation version was released in June 2018 and can be found at: https://icd.who.int/browse11/l-m/en
- Plans are now underway for the ICD-11 MMS to be presented to the World Health Assembly in Geneva in May 2019.

Author:
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IFHIMA Regional Director, Western Pacific

Overview of Health Information Management (HIM)

Health Information Management (HIM) is often overlooked as an Allied Health Profession. Some people even say “we are the best kept secret” after they truly understand our roles and responsibilities in health care delivery.

The HIM world is changing every day and we are being challenged to re-define and develop new job functions, to bridge the electronic-Health Information Management (e-HIM) gap, especially with the transitioning from paper-based to Electronic Health Records (EHRs). Regardless of the medium in which protected health information is stored we are the gatekeepers.

Can you imagine healthcare delivery WITHOUT HIM professionals? There would be total Chaos; no data quality, limited accessibility, no timeliness, no accuracy, no consistency, no comprehensiveness, no integrity of protected health information and no one to enforce effective line communication amongst medical practitioners, other allied health staff and health care consumers. Thankfully this is not the reality HIM professionals are playing a vital role in the continuum of health care. Globally we have trained and competent HIM professionals, accredited HIM Educational Programs, Accreditation Agencies and HIM organizations at country and international levels.

Barbadian Perspective of IFHIMA

IFHIMA has played an integral role in the development and improvement of the HIM profession across the world by brining various nations together to promote and advance the objectives of the HIM profession. The IFHIMA association framework assisted with the establishment of The Barbados Health Information Management Association (BHIMA) in 2013. Ms. Carol Lewis, IFHIMA Past President, travelled to...
Golden Jubilee Series

Barbados in 2013 to attend BHIMA’s 1st conference where she was a keynote speaker. Ms. Lewis provided us with a wealth of knowledge and experience in HIM which motivated our members to continue promoting our profession locally. Ms. Lewis encouraged us to join IFHIMA and for the past five years BHIMA has been a proud member.

IFHIMA’s Congress provides HIM professionals with access to view and discuss innovations in health care and technology, academic research, professional development initiatives along with several networking opportunities.

I was awarded an IFHIMA scholarship to attend and present at the 18th IFHIMA International Congress in 2016 in Tokyo, Japan. This was a treasured and truly rewarding experience professionally. I got the opportunity to network, experience new cultures and explore innovations in HIM. After attending my first IFHIMA Congress in Tokyo, I realized globally we all face the same challenges, however I also recognized there is a community of persons with a wealth of knowledge and experience, eager to assist and provide insights and share information on best practices. I am looking forward to Dubai 2019 where as HIM Professionals we can all come together to learn from each other, share our expertise, network and celebrate our Golden Jubilee.

Author:
Deneice Marshall, MS, BS, RHIA, Dip.Ed.
BHIMA- President

IFHIMA Golden Jubilee

The opportunity to help IFHIMA celebrate its Golden Jubilee has given me the chance to reflect on my own HIM career. I will have been a Health Information Manager for 39 years by the time this article goes to press. It has been a privilege during that time to encounter and work with all sorts of people in many different countries. I like to think of my HIM career in three phases.

At the start of my career I worked in hospitals, mainly with manual HIM systems and coding with ICD-9. I interacted with all sorts of staff in the hospital, from the Chief Executive Officer to the doctors to the allied health professionals to the nursing staff to the clerical staff and all the other personnel that are required to make a hospital hum. It was busy and vibrant and no two days were the same. I knew what we were doing made a difference to patient care. I miss those days and those experiences.

The second phase of my career took me into data management, working firstly with cancer data and then with hospital morbidity data at the state health department. This gave me different experiences but ones that my undergraduate HIM education had prepared me well for. In those days, I primarily worked with epidemiologists and
researchers helping them to access and understand coded data. I also helped support those that provided the data. We transitioned from ICD-9 to ICD-10 in those days. That brought with it all sorts of complications as I am sure the anticipated move to ICD-11 in the coming years will also!

The final – and current – phase of my career is in academia. I work as Course Coordinator for the Bachelor of Health Information Management at the Queensland University of Technology. I’ve been at the university for 24 years now. There are two parts to my role here. Firstly, I teach our new generation of HIM students. This is a very rewarding activity as I watch students transition from the university to the workplace with confidence because of their learning experiences. It’s a challenge trying to squeeze everything a new HIM needs to know into a three year program of study! This is such a diverse career that can take graduates in so many different directions – management, eHealth, coding - to name a few. I also work with the international health information community as part of this role. Much of this activity involves engagement with international donors, the World Health Organization (WHO) and governments to offer consultancies and short courses to Ministries of Health and statistical agencies. These cover a variety of health information topics, including basic health information management practice, medical terminology, clinical coding, cancer registration and data quality assurance.

I have been fortunate to work in countries as geographically and culturally diverse as India, Mauritius, Botswana, Thailand, Myanmar, Sri Lanka, Fiji, Tonga, Guam, Samoa, Solomon Islands, the Federated States of Micronesia, the Caribbean, Brunei Darussalam, Hong Kong, Kuwait, Romania and Vietnam. I’ve been able to attend several IFHIMA congresses over the years and it’s always a great delight to me to meet up with former students at those forums. In addition, I am a long term member of the WHO Family of International Classifications Network which is responsible for working with WHO on its flagship health classifications, the International Classification of Diseases (ICD) and the International Classification of Functioning Disability and Health (ICF).

I congratulate IFHIMA on its Golden Jubilee! What a wonderful organisation it is - seeking to unite health information professionals from across the world, helping us to understand that many of the issues and problems we think are unique to our own experiences are actually common, working together to promote best practices. I look forward to joining the celebrations.

Author:
Sue Walker CHIM, FHIMAA
Course Coordinator, Bachelor of Health Information Management | School of Public Health and Social Work | Director | National Centre for Health Information Research & Training | Queensland University of Technology

With my appointment as head of the Medical Records of the National Center for Mental Health in 1984, I joined the Philippine Medical Records Association, who was then a member of IFRO. From then on, I attended a lot of training, seminars and conferences where I gained buckets of knowledge concerning Medical Records Management.
Golden Jubilee Series

In 1977, Emmanuel Lagustan attended IFRO convention in Canada which opened our association to international conventions. In 2000, Sister Lourdes Baterina, Lilian Garcia and myself attended IFRO convention in Melbourne, Australia. I was luckily voted to be one of the IFRO directors wherein I was tasked to work with Southeast Asian countries.

I was fortunate enough to have been a delegate to several conventions globally. (insert photos with labels). This broadened my horizons concerning health aspects and how I could contribute to my country and how I could help other countries by sharing our best practices.

My heart is truly grateful to be part of this kind of international associations because it paved the way for me to succeed in my career. Furthermore, it brought me to a higher level of developing my country’s health quality. Up to this day, I am still gaining from my previous experiences both locally and internationally. I am currently a consultant of the Philippines’ Department of Health, assessing hospitals nationwide with regards to standard health administration practices. This has further honed my skills and lets me practice my learnings from the IFHIMA conventions and experiences over these past 18 years.

Over and above all, I am very thankful to the Association as I have gained mentors and friends whom I have considered my brothers and sisters away from home. I would also like to take this opportunity to do a special shout out to my dear colleagues - Phyllis Watson, Ulli Huffman, Carol Lewis and of course, Dr. Y.C. Chong, the former WHO Regional adviser in Health Information.

Thank you, IFHIMA and cheers to another 50 fruitful years!

Author
Lourdes Palapal
Philippines National Director

Happy Golden Anniversary IFHIMA!

In November 2010, I was afforded one of the greatest opportunities of having firsthand experience of what an IFHRO, now IFHIMA, Congress was all about. That opportunity came about when Miss Carol Lewis, an IFHIMA Past President and Honorary member of the then Jamaica Medical Records Association (JMRA) now Jamaican Health Information Management Association (JaHIMA) took on the mantle of sponsoring two persons to attend the IFHIMA Congress in Milan Italy.
I was honoured to be able to sit in the General Assembly and participate in all the other activities as the then Deputy National IFHRO Director. The warmth of meeting and sharing with other HIM professionals globally will always resonate in my mind.

Since then, the IFHIMA through the Scientific Committee has focused on making scholarships available to participants of developing countries of which I have benefited. Since the Congress in 2010, I have been blessed to attend all the other congresses (May 2013 – Montreal Canada and October 2016 – Tokyo Japan). As such, these opportunities have improved my professional life significantly and have given me even more seal and zest of wanting to work and do more for my country and IFHIMA as a National Director. The knowledge gained and the wealth of knowledge gained from my other HIM friends globally has impacted me in an unforgettable way.

Many thanks to you Carol for believing in me!

Author:
Veronica Miller Richards
National Director, Jamaica

Sharing my IFHIMA experiences

Over the decades I was lucky to be supported to attend several IFHIMA Congresses: My first was Dallas, Texas, USA in 1988: Followed by Vancouver, Canada in 1992: Munich, Germany, 1996, Washington, USA: Seoul, South Korea, 2007; Milan, Italy, 2010; And Montreal 2013.

My first thoughts in Dallas was that there was so much energy in the room, both during the sessions and at the Congress table. Everything seemed so important and official. I was so impressed and honored to be attending. I wondered to my “young self “, who are these very important people” – I want to be one of them. Over the years I set out to join those experts at the Congress table; and to become an expert in HIM so that I too could present my work.

Over the years I was amazed that everyone I talked with had the same issues as I did – and through the years – those issues continued to evolve in the same way – in all the main Domains of the HIM Lifecycle. I am still amazed to this day as IFHIMA is updating the Learning Modules – that are being written by HIM authors from different countries – that the material will relate to all countries. In Canada it was always my goal to ensure “standardization” of HIM and the educating of HIM professionals and I am proud to see that happening across the World.

In THE EARLY YEARS, I was awe struck to be meeting the “elite” of HIM – those who have written books, published, presented and got involved on National International Committees, as well as with the World Health Organization. These same people were leading the HIM challenge in their own hospitals, cities, countries – and were eager to share that information and their experiences with other HIM’s around the world.

Because of these early influences I too began to sit on many committees. Committees that developed Professional Practice Brief’s, White Papers, Book Chapters, HIM standards for the most important HIM topics, and compare these to best practices around the world and Publish! This for me was an amazing process and journey in my HIM career.
When I finally got up the nerve, I still remember my first presentation – I was so nervous (almost sick to my stomach); but once I got started, I calmed down and it was a wonderful experience. To this day I still get nervous (but never like that first time). The feedback from delegates about the information the Presenters were imparting was just amazing. We all do have information to share – please consider sharing your experiences.

All these experiences inspired me to get on Hospital Committees, then Provincial and National Committees where I believed I had an area of expertise. Eventually I became the CEO for CHIMA and I worked with the “best of the best” throughout Canada, and Internationally.

I always considered myself to be extremely honored to have my superiors believe in me and invest in me to attend several Congresses from 1988 to 2016. I rarely was just a delegate – I always tried to get involved in any activity I could.

One of the biggest benefits I derived from my IFHIMA interactions was to meet many, many good friends. Friends that I have travelled the world with, met their families and have gotten to know very well. These friendships have meant the world to me.

I have retired this year after 30 years as an HIM – and I loved every minute of it. I encourage each and everyone of you to lobby your superiors or save the money yourself too attend a Congress in another part of the world – you too will be amazed!

Author:
Gail Allen Robinson
Former CHIMA CEO,
IFHIMA National Director, the Americas

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Author:
Gail Allen Robinson
Former CHIMA CEO,
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enrolled in IFHIMA in 2006, and I attended the General Assembly as National Director. At that period, being engaged in the training of health information managers and operation of JHIM, I always had ardent desire to know how health information management is conducted in other countries. The Congress was a great opportunity, but at the same time, I felt nervous and lonely there, as I was not good at speaking English and couldn’t understand the discussions. However, National Directors were very kind to me. I strongly remember that I felt like a long-time friend during the Congress and was impressed by the greatness of IFHIMA. After the Congress, I began to take a real interest in the current situation of the countries, and in contributing to IFHIMA.

2010 Election of IFHIMA Executive Board
At the 16th Congress in Milan, Italy, I dared to stand as a candidate of the Executive Board, with a push from colleagues. Since then, I served two terms as Executive Board. I experienced further difficulty in English, but thanks to supportive colleagues, I spent very exciting and meaningful years. In addition, it was invaluable experience for me to communicate with the members of the countries in South-East Asia, as the Director of this region.

2016 The 18th IFHIMA Congress in Tokyo
At the 17th Congress in Canada, we stood as a candidate for the host of the 18th Congress. Japan started off at a disadvantage among four candidates, as it was our first time becoming a candidate, and people thought we would be able to host it any time in the future. Getting the advice from the President of JHIM that I should convey my passion, I gave a
presentation in front of the IFHIMA audience, including two minutes speech in English, and we finally won the bid. The 18th Congress was held in conjunction with the 42nd Annual Meeting of JHIM and the Annual Meeting of the World Health Organization-Family of International Classifications and concluded with great success. I cannot say enough about the Congress, as we had too many unforgettable memories there.

I imagine that it was for the first and only time for IFHIMA to have a member as Executive Board who speaks through an interpreter. I am not sure I could contribute to IFHIMA, however, I was able to serve two terms as Executive Board, because wonderful colleagues always supported me.

I believe that every member has certain things to contribute to IFHIMA. I do hope that you will start something that you can do for the future IFHIMA and health information management.

Author:
Yukiko Yokobori
WHO FIC EIC Co-Chair
Former Director, IFHIMA

IFHIMA – 50 years and Counting!

In 1995, I was the President of AHIMA and Linda Kloss was the Executive Director. We both realized that AHIMA (AMRA at the time) needed to become more involved in IFHIMA (IFHRO at the time) and we decided to attend the IFHRO Congress in Munich, Germany. Much to my surprise, Carol Lewis declared I was a delegate and I sat at the Congress delegate table for the first time. Little did I know that I would become President of IFHRO and have the privilege of meeting other health information professionals across the world, and see IFHRO grow into IFHIMA and make a difference in many areas of health information management.

Some of the highlights of my IFHIMA journey included participation in the coding certification initiative, development of the IFHIMA website, collaborations with IMIA and WHO, and expanding our membership countries. I have fond memories of staying in members’ homes and being immersed in the culture and beauty of those countries, for example Willem Hogeboom in Holland and Lorraine Nicholson in England. I will never forget the gentleman who was my interpreter in China and who showed me the city of Beijing through his eyes; and the great IFHIMA friends in Australia, Canada, and Ireland who are always ready with a laugh and an invitation to have a pint of ale! And Italy, Denmark, Japan and Korea – thanks for the memories! Yes, fun times, but also to see up close and personal the width and breadth of our professionals across the world and how they have made a difference for better health records and information.

So, thanks to members like Carol Lewis, Phyllis Watson, and Ulli Hoffmann who have been there since the beginning and continued through the years to keep IFHRO/IFHIMA alive and well. In closing, if you want to travel, meet lots of fun and interesting colleagues and make a difference for health information management around the world, then becoming an active member of IFHIMA is the organization for you! Happy 50th IFHIMA!

Author:
Jean S. Clark, RHIA
Past President, IFHRO

My Association with IFHIMA since 1972 (50th Jubilee of IFHIMA)

Dr. GD Mogli, as a founder/president formed HIMA India in 1972; since then associated with IFHIMA. At the Grand Council meeting of IFHIMA Congress, two new active members’ the HIMA India and the German Association were affiliated; Dr. Mogli and Ruth Zwick were selected as Directors and were welcome to the General Council Meeting in the 7th International Congress in 1976. Since then, Dr. Mogli has participated and presented papers in all the IFHIMA Congress through 18th Congress held in Japan. After HIMA affiliation with IFHIMA; the government in cooperation with WHO has accomplished the following during the years 1976-80.
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During the 7th Congress I had wonderful opportunity to have met the past, present and elected Presidents and all the national directors of member countries. This new contact helped a lot in developing HIM field and imparting training to hundreds of professionals in Nine Nations.

He had a unique opportunity of meeting Dr. Boga Skrinjar WHO representative in Afghanistan in 1975. Elsie Royle Mansell in 8th Congress held in Netherland, she liked my article published in IFHIMA Newsletter relating to “Celebration of 1980 as the year of Medical Records” and requested to send all my published articles; which I sent, she was thrilled and kept contact till her passing away in 1986. He shared with Gerald Wakely in designing the IFHIMA Logo and working as a member of Publication Committee and Chairman of Developing Countries during the years 1980-84; surveyed 12 nations Medical Records status; presented final report to IFHIMA Executive Committee in the 9th Congress.

- Conducted ICD-9 training program in India
- WHO awarded 3-month fellowship to UK for MR Personnel
- WHO conducted International workshop on Teaching and Learning Techniques in India
- Developed Syllabus and Course Content MR Officer’s and MR Technician program
- Introduced one-year Bachelor of Medical Record Science University program first time in South East Asia.
- Conducted national HIM Conferences during the period; every year from 2000 onwards
- India celebrated Golden Jubilee (50 years) of Medical Record Education and Execution during the JIPMER HIMA ASIA Conference- 2017

Pre-9th International Congress (1988) Workshop 11 participants from 8 countries: and 4 tutors:

Back Row: Phillip Roxborough and Mark Thorburn (NZ), Thelma Tacbas (The Philippines), Gemala Chalil-Hatta (Indonesia), Professor Kim (Republic of Vietnam), Faitele afamasaga (Western Samoa), Second row: Mardia Mawardi (Indonesia), Sister Mary Daniel Park (Republic of Korea), Jennifer Mitchell (Australia), Dr. Nguyen AQuang Auyen (Republic of Vietnam), Front row: Hozahorry Fanggidae (Indonesia) and tutors Margaret Gilfillan (WHO), Prof. Phyllis Watson (Australia), Dr. G D Mogli (Kuwait) and Elwyn Davis.

Some Incoming and Outgoing Grand Council Members (1988):

Back row: Shoshana Shnitzer (Isreal), Alma Boyd (Canada), Takako Sakai (Japan), Jessie Korver (The Netherlands) Ruth Zwick (FRG), Dr. G D Mogli (Kuwait) Prof. Phyllis Watson (Australia), Gerald Wakely (NZ), Front row: Sjaak Velthoven (The Netherlands), Carol Lewis (USA), Mark Thorburn (NZ) Sister Mary Daniel Park (Republic of Korea) and Ulli Hoffmann (FRG)
Golden Jubilee Series

IFHIMA/WHO conducted one-week workshop for Teachers in Health Records for eleven participants from eight countries in New Zealand prior to 9th Congress. Phyllis Watson was project leader and three tutors: Margaret Gilfillan (WHO), Dr. Mogli (Kuwait) and Elwyn Davis (Australia).

IFHIMA has transformed HIM profession excellently with the limited resources. My sincere gratitude for having received tremendous support from Dr. Skrinjar, Carol Lewis, Phyllis Watson, Lillian Gauthier, Lorraine Nicholson, Margaret Skurka, Angelika Handel, Marci MacDonald, Lorraine Fernandes, Yukiko Yokobori, and many others who passed away, for their excellent work.

Author:
Prof. Dr G D Mogli, PhD MBA FHRIM (UK) FAHIMA (USA)
President of HIMA India & Father of Medical Records India and Middle East
www.drmogli.com gdmogli@yahoo.com
2019 Membership Dues

Thank you to all associate members who are recipients of Global News for their membership and their support for IFHIMA’s global mission. I hope that your membership has provided you with a greater insight into HIM globally. Member dues for all categories of membership fall due for on January 1st, 2019 - reminders will be sent to all members in due course and it would be very much appreciated if dues payments are made promptly. I hope that more readers of Global News will choose to join IFHIMA in 2019 and I look forward to welcoming you! You can apply and pay dues on-line via the IFHIMA website at http://ifhima.org/apply/

Enquiries about membership are welcome at any time

Lorraine Nicholson, Membership Chair, l.nicholson@zen.co.uk

Editorial Guidelines for IFHIMA Global News

IFHIMA publishes Global News two or three times per year with the intent to highlight national association news, share Board activities in support of the IFHIMA mission and strategic plan, and keep members abreast of other IFHIMA activities. IFHIMA recently updated Editorial Guidelines to assist authors in developing content for Global News.

Our intent is to encourage contributions by making the guidelines readily available, thus saving time and providing clarity to authors, while encouraging content from all our member nations. We anticipate this will also ease the editing process for both the authors and the editorial staff.

Please feel free to contact Lorraine Fernandes the current Editor for Global News at the address below, if you have questions or ideas. We welcome feedback and look forward to even more articles sharing health information successes and activities!!

A copy of the guidelines can be found at: https://ifhima.org/editorial-guidelines/

Lorraine Fernandes
Global News Editor
lfernandes54@gmail.com

Disclaimer:

Contributions to Global News are welcomed from members and non-members of IFHIMA and articles should be typed and sent by e-mail to the Editor, Lorraine Fernandes (lfernandes54@gmail.com) for consideration for publication. Responsibility for referencing in any article rests with the author. Readers should note that opinions expressed in articles in Global News are those of the authors and do not necessarily represent the position of IFHIMA.

PS: If you do not wish to receive further IFHIMA/IFHIMA messages or editions of Global News please let us know and we will remove you from the mailing list (MMACDONALD@haltonhealthcare.com).