



## Director-General of the World Health Organization Speak at the Opening Ceremony of the 18th IFHIMA Congress

### Opening Ceremony

One day in April the IFHIMA Congress Secretariat in Tokyo received wonderful news from Geneva, Switzerland. It was an official reply to an invitation extended to Dr. Margaret Chan, the Director-General of World Health Organization (WHO). It said that Dr. Chan will attend and give remarks during the opening ceremony of the 18th IFHIMA Congress which is scheduled on Wednesday, October 12th, 2016. It is indeed evidence of great recognition that IFHIMA receives from the World Health Organization (WHO) with which IFHIMA already has official relations as a non-governmental organization. IFHIMA sends representatives to WHO meetings and works closely with WHO on specific projects of particular concern or interest to WHO in the field of health records and information systems.

The opening ceremony will also include the Japan Society of Health Information Management and Collaborating Centre for the WHO-FIC in Japan.

### Opening Session

Following the opening ceremony, the opening session will be held where Dr. Eric de Roodenbeke, CEO of International Hospital Federation will give a lecture titled "Enhancing Patient Empowerment" and WHO will have a panel, "The ICD: what it means to countries and to global health". An esteemed panel from the WHO-Family of

## Content

---

Opening Ceremony of the 18th IFHIMA Congress	1
Important Items Tokyo	3
President's Message	4
Indonesia, Scientific Meeting	5
Calendar of events	6
SEDOM, Spain, Conference Report	7
1st Tansania Conference	9
PHIN, Meeting Report	10
NOLO Finland, Meeting Report	12
Welcome to India	12
Job Analysis of HIM in South Korea	14
WHO FIC Report	15
National Centre for Classification in Health	16
Tribute to Marjorie	17
Evidence-Based Health Informatics	18
Editorial Guidelines for IFHIMA Global News	19
Disclaimer	19

International Classifications (WHO-FIC) will also speak;

James Harrison, "ICD-11 Better information for health",

Stefanie Weber, "ICD-11: Capturing the advances in medical knowledge", and

Chris Chute, "Getting ICD ready for the future (informatics)"

The opening ceremony and session will provide a great opportunity for Health Information Managers to meet with Classification specialists. We will also have Gala Dinner together with WHO in the evening of Thursday, October 13th. However, WHO Revision Conference itself is invitation only. Therefore, the opening ceremony/sessions and Gala Dinner will be the key occasions to exchange communication between WHO-FIC and IFHIMA.

**Summit on mortality statistics**

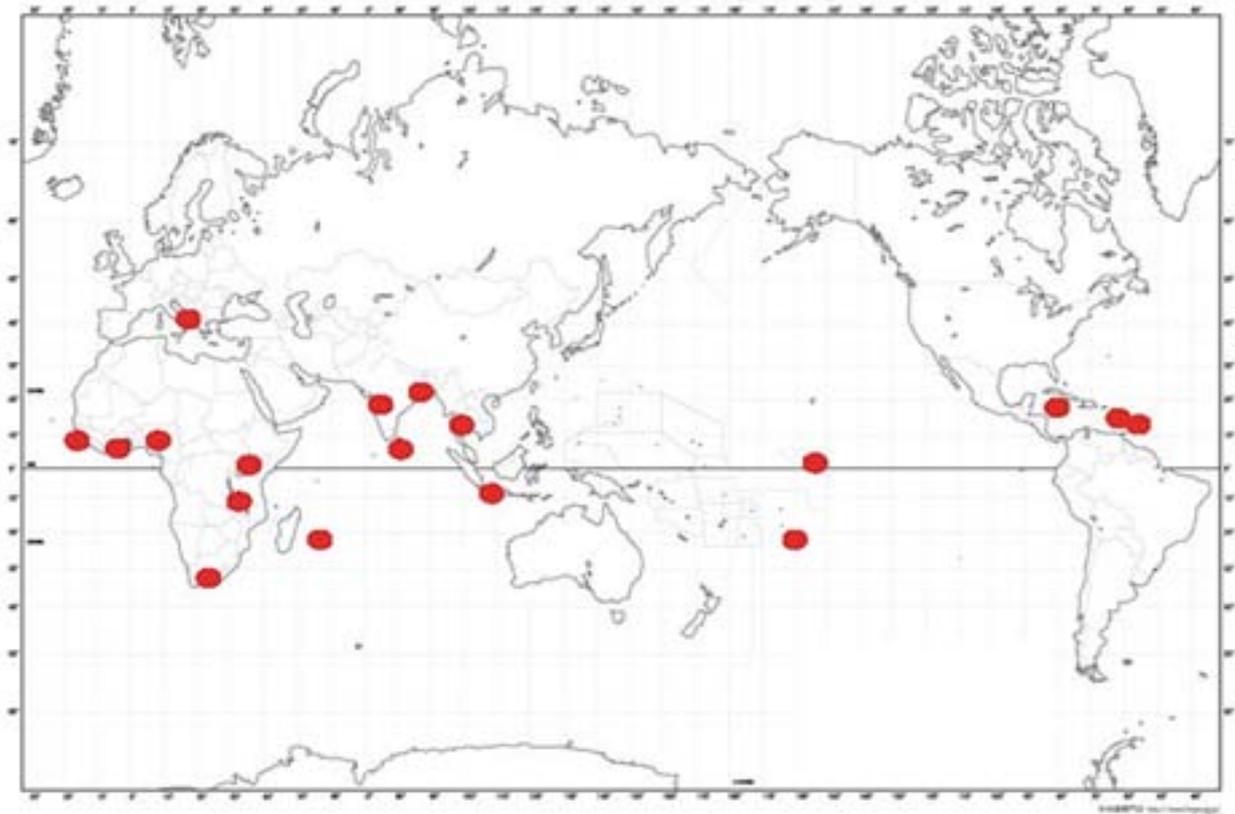
One of the main and unique features of the 18th IFHIMA Congress is the summit on mortality

statistics. 18 selected winners of scholarship for developing countries will gather in Tokyo with a blank death certificate form of their own countries. WHO headquarters is very much interested in this program, thus the program is being held October 12th to avoid conflict with the WHO revision conference. As you see from the map, the winners of the developing country scholarship are spread worldwide, thus we can expect intriguing presentations from each of them.

**International Symposium**

International Symposium with the theme "Current status and future prospects of Health Information Application" is scheduled in the afternoon of October 14th. Representatives from 6 regions of the world will speak about practices in their regions and share their latest expertise. This is very valuable and essential feature of the Congress considering the purpose of the triennial IFHIMA Congresses being a place to actually learn the world's latest practices of Health Information Management.

**Winners of the Scholarship Program**



## Important Items to be addressed at the General Assembly in Tokyo!

We encourage your attendance at the General Assembly meeting of IFHIMA, to be held in Tokyo on Tuesday October 11, 2016.

The Executive Board of IFHIMA is putting forth a Constitutional Amendment regarding a new Membership Category: Educational Institutions. IFHIMA has received membership requests from Educational Institutions in the past few years and such a category does not currently exist. We envision that the representative from the Educational Institution that joins will have the right to serve on Committees and Task Groups, but not the right to hold office or vote. The final wording will be defined and submitted to the National Directors and Deputy Directors to facilitate review and approval at the General Assembly. Our assumption is that Educational Institutions wishing to join have an educational program in Health Information Management in their offerings. In many countries, such HIM programs needed to be accredited by the organization in the country granting accreditation. However, this is not universally the case.

The Board will also announce a Standing Rule for the information of the delegates at the Congress. A Standing Rule can be done by the Board and does not need a vote of the National Directors. Our board wishes to clarify the parameters of the Ulli Hoffmann Scholarship going forward, so that it is always used with the intent that Ulli had when she donated the monies. The funds will be used to help support attendance at an IFHIMA Congress by an individual from a developing country. Again, final wording will be available for the information of the Member Countries.

See you in Tokyo!

*Margaret A. Skurka, MS RHIA  
Immediate Past President, IFHIMA*

### Speakers from each region and their titles

<b>Adebisi Bambe (Nigeria)</b>
"Hallmarks of Electronic Health Records in Patient Care Management."
<b>Kathleen Addison (Canada)</b>
"Deploying Advanced Informatics Solutions in the Digital Health Era – Beyond the EHR"
<b>Ramon Romero Serrano (Spain)</b>
To Be Announced
<b>Sabu K M (India)</b>
"A Paradigm Shift in Health Information Management Education and Profession: Challenges for India"
<b>Sue Walker (Australia)</b>
"The My Health Record System in Australia"
<b>Fatima Al Baloushi (UAE)</b>
"Health Information Management; The UAE Experience"

### 42<sup>nd</sup> Annual Meeting of Japan Society of Health Information Management

Every person who registers to the IFHIMA Congress can observe the annual meeting of Japanese national association. There are some English programs available such as International Symposium where four of the IFHIMA directors, Marci MacDonald, Sallyanne Wissmann, Wole Ajayi and Yoo Kyung Boo will speak about their regions and a seminar of continuing education where Lorraine Fernandes, IFHIMA director, will speak about Information Governance. The seminar of continuing education will be held during the lunch time, so you may bring in lunch to the venue and have it while listening to the lecture.

### Hospital Tours

Hospital tours are planned on October 15th after closure of the Congress. Details of the tours will be posted on the Congress website soon and registration will start immediately following it. So when you plan your travel to Tokyo, please take into consideration this option as well.

### Certificate of attendance

We will issue a certificate of attendance to every Congress participant and this can be used as a proof of his/her attendance such as when applying for continuing education unit of his/her national association or submitting it to the work place.

See you in Tokyo in two months!



*Yukiko Yokobori  
CoRegional Director, SE Asia Region, IFHIMA*

## Dear Members and Friends of IFHIMA,

I am so pleased to present this issue of Global News in which the first few pages highlight the upcoming Tokyo Congress and General Assembly activities. This will be a joint congress with the 42nd annual meeting of the Japan Society of Health Information Management and the WHO Family of International Classifications (FIC)-Network Annual Meeting. It is an honor to have Dr. Margaret Chan, the Director-General of the World Health Organization (WHO), attend and speak at the opening ceremony of the 18th IFHIMA congress on Wednesday, October 12, 2016. I hope many of you will join these events, attend the educational sessions and take advantage of the opportunity to network with your international colleagues.

This issue is filled with highlights from recent national conferences from Indonesia, Spain, Tanzania, the Nordic nations, and the Asia Pacific Network. I am very happy that we received our first bilingual article from the Spanish National Association, and hope to include at least one bilingual article in each future issue.

Important work has been undertaken by our colleagues in Korea, as well as at the recent WHO-FIC meeting in Thailand. We welcome the National Centre for Classification in Health (NCCH) from Australia as a corporate member. Furthermore, we acknowledge new publications available via open access book. Lastly, with great sorrow we share the passing of Marjorie Hendricks from Jamaica, a highly esteemed colleague and long-serving IFHIMA member.

As I approach the end of my three-year term as IFHIMA president, I want to take this opportunity and say a heartfelt "thank you" to all Global News readers.

I hope you find this issue to be interesting and pleasant reading.

With cordial regards and best wishes,



*Angelika Haendel*  
President of IFHIMA 2013-2016  
[angelika.haendel@uk-erlangen.de](mailto:angelika.haendel@uk-erlangen.de)

## Put your fingers to the keyboard, please!

IFHIMA Global News welcomes contributions from individual members, as well as member countries.

We appreciate short articles, 400-700 words that share HIM activities, meeting summaries, or key events.

Please honor this word limit to avoid extensive editing or rejections.

We publish approximately three times per year based upon content available, and volunteers who will help edit.

Please send your articles (pictures or graphs add a lot of appeal) in a word format (no PDF) to [Lfernandes54@gmail.com](mailto:Lfernandes54@gmail.com)  
Editor, Global News

### UPCOMING SUBMISSION DEADLINES

November 10, 2016  
for the December 2016 issue

February 28, 2017  
for the April 2017 issue

June 30, 2017  
for the August 2017 issue

## 1<sup>st</sup> International Scientific Meeting on Health Information Indonesia – 27-30 May 2016

The Indonesian Higher Education for Health Information Management (IHE-HIMA or aptRMK) conducted the 1<sup>st</sup> International Scientific and National Member Meeting on Health Information Management (1<sup>st</sup> ISMoHIM) in Yogyakarta Indonesia from the 27-30<sup>th</sup> May 2016. The theme of the meeting was “Improving Health Information Quality through Health Information Professions”.

“The 1<sup>st</sup> ISMoHIM was initiated in order to unify and harmonize the implementation of Health Information Management education in Indonesia among member countries of IFHIMA with global standards, by the Global Health Workforce Council according to Hj. Hosizah, M.KM, Director of IHE-HIMA. There are over 40 education institutions in Indonesia that provide diploma, bachelor and/or master degree education in health information management.



*IT winners during ISMoHIM together with Sallyanne Wissman (left), Yukiko Yokobori (middle) and Dr. Gemala Hatta (right)*

The International Scientific Meeting was held on Saturday 28<sup>th</sup> May. Keynote presentations were provided by the Minister of Research, Technology and Higher Education of Republic Indonesia on ‘The Policy and Strategy for Improving Research, Technology and Education in Health’; the Directorate General of Medical Services, MoH of Republic Indonesia on ‘The Policy in Improving Health

Information Quality’; IFHIMA Regional Director Southeast Asia, Ms Yukiko Yokobori on ‘HIM Education in South East Asia Region’; and IFHIMA Regional Director Western Pacific, Ms Sallyanne Wissman on ‘International Perspectives in Health Information Management’.

At the opening ceremony, a modern version of traditional dances was performed by HIM students to welcome around 400 participants from several cities and provinces.

Symposium sessions were held on the following topics: Health Information Education, Health Information Management (HIM) Professional, Improving Health Care Quality: Classification of Diseases, Coding Diagnosis and Procedures, Health Information Management and Health Workforce



*Sponsors for the ISMoHIM (International Scientific Meeting on HIM)*

Education, Health Informatics, and National Health Information Infrastructure.

A key focus was the curricula for health information management education, with a video presentation from Dr Bill Rudman, AHIMA, on the ‘Global Curricula for Health Information Professions’ and a presentation from Hj. Hosizah, Director IHE-HIMA on the ‘Curricula for HIM education in Indonesia’.

Dr. Gemala Hatta, MRA, IFHIMA National Director for Indonesia and Founder of the Indonesian HIM Association (PORMIKI) presented on 'The Challenges for Improving HIM Professional Competencies' with a paper "Transforming Ki Hajar Dewantara's proverb in leadership strategy as a challenge agent in improving HIM professional competencies".



*from left to right:  
Sallyanne Wissmann, Dr. Gemala Hatta and Yukiko Yokobori*

35 scientific papers relating to health information management were published in the proceedings of the 1<sup>st</sup> ISMoHIM.

Attendees included health information management educators, health information management students and health information management professionals.

The Indonesian Higher Education for Health Information Management (IHE-HIM) is congratulated for organising an excellent event. It was very evident that the health information management profession in Indonesia is rapidly expanding, seeking to learn from and apply international best practice in order to meet the health information management needs of Indonesia both now and in the future.

In addition to attending the Scientific Meeting both Yukiko Yokobori and Sallyanne Wissmann gave lectures to health information management university students on the ICD classification and electronic medical records.

*Sallyanne Wissmann  
IFHIMA Western Pacific Regional Director*

*Dr. Gemala Hatta  
Indonesia National Director to IFHIMA*

## **Calendar of Events:**

**August 28 – Sept 2, 2016:**

[Health – exploring complexity \(HEC2016\): An Interdisciplinary Systems Approach](#)  
[GMDS & DGEpi & IEA-EEF annual meeting, Medical Informatics Europe – MIE 2016](#)  
**Munich, Germany**

**October 12-14, 2016:**

[18<sup>th</sup> IFHIMA International Congress](#)  
**Tokyo, Japan**  
[>>> 10 things ToDo in Tokyo >>>](#)

**October 15-19, 2016:**

[88<sup>th</sup> AHIMA Convention and Exhibit](#)  
**Baltimore, MD, USA**

**October 24-25, 2016:**

[CHIMA National Conference](#)  
**Edmonton, Alberta, Canada**

**November 2-3, 2016:**

[6th Annual Health Information Management Congress](#)  
**Abu Dhabi, UAE**

**November 08-10, 2016:**

[2016 HIMAA NCCH National Conference](#)  
**Melbourne, Australia**

**March 22-25, 2017:**

[14. DVMD German National Conference](#)  
**Dresden, Germany**

## Conference Report

### 17th Spanish National Symposium of Health Information Management

Seville (Andalusia, Spain) hosted from June 9-11, 2016, the 17th National Symposium on Health Information Management (Spanish: XVII Jornadas Nacionales de Documentación Médica y Admisión) The Symposium is organized by the Spanish national HIM-association SEDOM and is held biennially, since 1985, alternating with the National Conference. Around 250 attendees have taken part this year in the scientific –and social– activities.

The 120 scientific communications and 24 presentations organized in 8 round tables, offered a rich material for debate in various topics of the health information management field. Most attractive for the attendees was the exposition of experiences using ICD-10-CM and PCS (in Spain: CIE10ES Diagnósticos and CIE10ES) used in Spain since 1<sup>st</sup> January 2016. Undoubtedly it was also the main subject of the animated conversations in halls and exhibition areas.

The attendees also had the opportunity to register free of charge in a 20 hour blended-learning course “Coding with PCS (CIE10ES Procedimientos)” organized with SEDOM by the Andalusian Health Service (SAS) and the Andalusian School of Public Health (EASP). The face to face part of this course took place during the Symposium.

The Ordinary General Assembly of SEDOM took place on 10<sup>th</sup> of June. IFHIMA was present in the Assembly as it was agreed that Carolina Conejo and Ramon Romero would be proposed to renew designation as IFHIMA National and Deputy Director for Spain. They will also continue as members of SEDOM in the Steering Committee of the Collaborating Center of the WHO-FIC-Barcelona (CC-WHO-FIC-BCN Spain - under designation). Finally, it was decided that the XV<sup>th</sup> Spanish National Conference of Health Information Management will be held in the city of Valencia in 2017

*Alfonso Martínez Reina*

*President SEDOM*

[alfonso.martinez.sspa@juntadeandalucia.es](mailto:alfonso.martinez.sspa@juntadeandalucia.es)

*Carolina Conejo Gómez*

*Past President SEDOM (2011-2015)*

*IFHIMA Co-Director for European Region*

[carolina.conejo.sspa@juntadeandalucia.es](mailto:carolina.conejo.sspa@juntadeandalucia.es)

## Informe sobre Jornadas y Congresos

### XVII JORNADAS NACIONALES DE DOCUMENTACIÓN CLÍNICA Y ADMISIÓN

En Sevilla (Andalucía, España), durante los días pasados 9, 10 y 11 de junio, se han celebrado las XVII JORNADAS NACIONALES DE DOCUMENTACIÓN CLÍNICA Y ADMISIÓN, organizadas por la Sociedad Española de Documentación Médica (SEDOM). Las Jornadas Nacionales se celebran con ritmo bienal, alternando su celebración con los Congresos Nacionales, desde el año 1985. En esta ocasión ha habido alrededor de 250 asistentes que participaron en las actividades científicas y en los actos.

Hubo 120 comunicaciones científicas. Fueron invitados 24 ponentes a debatir en 8 mesas redondas sobre distintos temas de interés para los profesionales de la gestión de la información asistencial. Mucha atención atrajo el intercambio de experiencias acerca de la implantación en España desde 1 de enero de 2016 de la ICD-10-CM y PCS (llamadas CIE10ES Diagnósticos y CIE10ES Procedimientos en España). Fue, sin duda, el tema principal de las animadas conversaciones en los pasillos, en la zona de exposición de e-póster y de patrocinadores.

Los asistentes que lo desearon pudieron inscribirse, de forma gratuita, en un curso semi-presencial de 20 horas sobre codificación con CIE10ES procedimientos. El curso fue organizado con SEDOM por el Servicio Andaluz de Salud y la Escuela Andaluza de Salud Pública. La fase presencial del curso se celebró, con una muy positiva acogida, durante las Jornadas.

IFHIMA estuvo presente en la Asamblea General Ordinaria de la SEDOM que se celebró en la tarde del día 10. Se acordó proponer a IFHIMA que Carolina Conejo y Ramón Romero continuaran como National Director y Deputy Director para España. Por otra parte, Carolina y Ramón continuarán en el Steering Committee del Centro Colaborador de la WHO-FIC (en proceso de designación) de Barcelona (CC-WHO-FIC-BCN España).

Finalmente, se eligió la ciudad de Valencia (España) como sede del próximo XV Congreso Nacional de Documentación Médica que se celebrará en 2017.

[www.jornadasdocumentacion2016.com](http://www.jornadasdocumentacion2016.com)

*#SedomES*

*Carolina Conjejo Gomez*



*Alfonso Martinez, President of SEDOM  
Interviewed during the 17th National Symposium  
on Health Information Management*



*ICD10ES course: Face to face session during the  
Symposium*

## IFHIMA Congress in Tokyo in 2016!



The 18th IFHIMA  
International Congress Tokyo 2016

Date: October 12-14, 2016

**Venue: Tokyo International Forum, Tokyo, Japan**

**Theme: A New Chapter in Global HIM Begins: Application, Implementation and  
Dissemination**

Visit our website: [www.ifhima2016.com](http://www.ifhima2016.com)

# 1<sup>ST</sup> THERIA GENERAL MEETING

## “Accurate Information for Quality Healthcare”

### 27<sup>th</sup> – 28<sup>th</sup> April 2016 , Dar es Salaam, Tanzania

The Tanzania Health Records and Information Association (THERIA) held its historic 1<sup>st</sup> General Meeting in Dar es Salaam from 27<sup>th</sup> to 28<sup>th</sup> April 2016 with attendance by delegates representing all regions of Tanzania.

The meeting was a great success and members from various different regions of Tanzania attended and participated. Invited guests and government officials also contributed to the meeting. The meeting was inaugurated by the Dar es Salaam Regional Commissioner, Hon. Paul Makanda, and Dr Mohammed Ally, Director of Quality Assurance for the Ministry of Health in Tanzania (Community Development, Gender, Elderly, and Children) representing the Minister of Health officially closed the meeting.

Among the major issues discussed during the meeting included:

- Strengthening of the strategies for improving health Information
- The importance of accurate data collection
- Recording and coding
- Membership of IFHIMA

The members showed appreciation for Mrs Lorraine Nicholson (UK), Past President of IFHIMA, for her advice and continuing support, which made this meeting happen.

*Mr. Geoffrey Semu,  
Chairman of the Tanzania Health Records and Information Association (THERIA) &  
Health Information Manager,  
Muhimbili National Hospital,  
Dar es Salaam, Tanzania*



*THERIA officials and members in the Group Photo( Sitting in the Front row from right is Director of ICT- Muhimbili National Hospital- **Mr Modou Gaye**, THERIA Secretary General- **Ms Rehema Mwaipaja**, Director of Quality Assurance Ministry of Health TZ- **Dr. Mohammed Ally** , THERIA Chairman **Mr Geoffrey Semu** , -Vice Chairman- **Mr Joshua Allen**, Chief Advisor- **Mr Ancelim Nyalu** and Northern Zone Representative- **Mr Ibrahim Mdoe**.*

## Pacific Health Information Network Strengthened at recent meeting!!!

As a founding member, I recently attended the Pacific Health Information Network (PHIN) meeting on 'Strengthening Health Information Systems (HIS) in the Pacific' in Nadi, Fiji from 29 May to 1 June 2016. The Pacific Communities (SPC) and World Health Organisation (WHO) sponsored the meeting, which had the following 3 objectives:

1. report on developments of HIS over the past two years
2. discuss how to implement the Healthy Islands indicator framework in light of the Sustainable Development Goals and other regional and global reporting mechanisms; and to
3. broaden perspectives on implementation options, challenges and roles related to HIS by interacting with colleagues from other countries.

There were 17 Pacific island countries represented, with 55 people attending overall, including donor partner representatives.

The meeting started on Sunday afternoon with the Inaugural Electronic Health Information Systems (HIS) Mini Expo where participants could view a small selection of electronic applications available in the regional marketplace and discuss these with software vendors.

The meeting was officially opened by Dr Meciusela Tuicakau, Permanent Secretary for Health in Fiji, who gave an excellent presentation on the value and importance of HIS. The first presentation then provided an overview of HIS progress across the region based on the results of a recent assessment activity facilitated by WHO. Smaller working groups then discussed all the issues raised in the assessment reports, prioritised the issues, and made recommendations on actions that could be undertaken to address them.

The PHIN Business Meeting was held later that day where Mr Shivnay Naidu from Fiji was re-elected as the PHIN President, with Ms. Fiapaipai Sakuma from Samoa and Mr. Tearoa Iorangi from the Cook Islands both being elected as Vice-Presidents. It was noted that PHIN had now been operating for 10 years, and a letter from the HIMAA President, Jenny Gilder, was presented to the meeting congratulating PHIN on achieving this milestone, along with a few small gifts for the members. The day finished with a welcome reception by the pool, with many PHIN members 'kicking on' into the night dancing to the local band.

Tuesday commenced with an overview of the new health-related Sustainable Development Goal (SDG) Indicators and the proposed monitoring and evaluation plans. In addition to this, the Healthy Islands Indicator Framework was also presented, which was endorsed at the recent Pacific Ministers of Health meeting. Working groups each discussed a sub-set of the 52 core indicators to identify if each of the countries could report on these, and whether the suggested definitions and disaggregations were appropriate. The afternoon finished with a number of countries presenting on the monitoring mechanisms that they are using at a country level to report on health indicators.

The final day began with a sobering reminder that our region is under constant threat of disaster and disease outbreaks. While much of the recent focus in the Pacific has been on the rising burden of non-communicable diseases, it was made clear through the presentations given by many country colleagues that attention can't be removed from communicable diseases either, especially with emerging diseases such as the Zika virus. Presentations were given by Fiji and Vanuatu on their recent experiences and lessons learnt on the

role of HIS in response to cyclones, while broader presentations were given on the International Health Regulations and disease surveillance reporting mechanisms in place across the region.

The focus then moved to the use of eHealth, with a presentation on how to develop a country eHealth Capacity Roadmap based on the WHO-ITU eHealth Strategy Toolkit. Some country experiences were highlighted, with opportunities and challenge discussed, particularly the need for more sharing of experiences and tools across the region. This lead naturally into a discussion of HIS competencies and what participants felt were the minimum competencies required for HIS workers

in low to middle income countries. The results of these group discussions will be documented by the secretariat and further documented for ongoing discussions by the PHIN and other relevant stakeholders in the region.

Mr Shivnay Naidu closed the meeting, thanking all delegates for their active engagement in the discussions and giving hope for continued productive networking into the future.

Vicki Bennett  
CHIM  
Health Information Systems Consulting  
Email: [vicki.bennett1@inet.net.au](mailto:vicki.bennett1@inet.net.au)



WHO Group Photo at PHIN Meeting

## NOLO 2016, Nordic Medical Secretary Congress: The electronic services in the health care



Nordic medical secretaries have had contacts with each other at least since 1976 and the first joint congress was arranged in 1981 in Copenhagen. The official collaboration began 1995 when NOLO (nordiska läkarsekreterarföreningen) was established. After that annual meetings have been held in turn in every Nordic country and a congress every third year.

NOLO 2016 at the end of April was a Nordic Medical Secretary Congress, this year it was Finland's turn to be the host country and Helsinki was a good choice for the congress city because of good transportation connections. About 350 medical secretaries from every Nordic country participated.

The Finnish health care clients/patients can read their medical reports, examination results and prescriptions on their own computers. The patient is also able to send a prescription for renewal to the network. Patients can manage to access their data in other health care units and even disallow access to their personal data. They can also provide their living will and organ donation will on the network. The Kanta services, which are used by the public and private service providers, make all this possible. There are similar services in every Nordic country: Denmark, Faroe Islands, Greenland, Iceland, Norway and Sweden.

### **Technical development and use create requirements for both the patients and the workforce**

In the NOLO 2016 congress every Nordic country made a presentation based on the electronic services they are using in their home country. There were many similarities and differences were mostly in the software names. Visions of how the technical development has an influence on the common man's daily life were made and we even talked about how the common man gets along with the technology.

## Welcome to India

---

President, Angelika Haendel, and members of the IFHIMA Executive Board are delighted to welcome back the Health Information Management Association of India as a National Member of IFHIMA once again. India first became a member of the Federation in 1976 and its membership lapsed some years later. It has since been re-established and it is wonderful to have India as a member of the IFHIMA Family of Nations once again.

The association has nominated Dr. G. D. Mogli as National Director and Mr. Subhakar Medepalli as Deputy National Director.

We look forward to welcoming India's representatives to IFHIMA's 19th General Assembly and Congress to be held in Tokyo in October 2016.

The technical developments and use create requirements for both the patients and the workforce. The patients need information about the services and guidance on how to use the devices which requires intellectual and pedagogic readiness and time.

### **The harmonization and development of the office work in health care is forgotten in Finland**

In the Finnish health care system doctors and nurses have always been the main professionals to rely on, and that is why these people have too much work to do. Developing health care work is regarded as an important issue and the Finnish health care system is appreciated outside the Nordic countries, but the harmonization and development of office work in the health care system is forgotten in Finland. People who already have too much work and are orientated to giving care are not the best developers of office work.

There are medical secretaries in Finnish health care but the titles and job descriptions vary. The secretaries are not usually in decision-making positions which means that their opinions and suggestions will not always be heard. Additionally, the secretarial skills and the professional identity among the Finnish medical secretaries vary because there is no national unified education or job description. In the other Nordic countries things are better, unified education exists and a certain examination is required by the employers.

### **There is a competent, motivated and innovative workforce in the health care system**

Currently there is a social welfare and health care reform going on in Finland. The purpose is to use less money for health care services but citizens still have the right to get all the services they need. Success is possible, because technology saves both time and human resources, and there is a competent, motivated and innovative workforce in health care.

### **Medical secretaries are an enormous resource**

The success of the reform asks that the whole workforce be involved in the work party. Medical secretaries are an enormous resource, who can assume many of the administrative tasks which at the moment are on the doctors' and nurses' shoulders. Medical secretaries are capable of developing the office work that supports client services.

Currently the office work is not regarded as an important part of patient care, medical secretaries are not regarded as a resource and unified education for medical secretaries does not exist. When these issues have been fixed and the care process flowing well the reform has reached its goal.

More information:

<http://www.kanta.fi/en/earkisto-esittely>

<https://www.thl.fi/en/web/social-welfare-and-health-care-reform>

<http://www.nolo.club/>

<http://www.terveydenhuollonsihteerit.fi/index.php?pageid=90>

*Tarja Mäkitalo,  
medical secretary, M.A., BBA  
Email: [tarja.makitalo@vaasa.fi](mailto:tarja.makitalo@vaasa.fi)*



## Job Analysis of HIM based on the National Competency Standards

Job analysis is the process of determining systematically all the job requirements such as knowledge, competency, proficiency and responsibility needed in performing a specific job. Recently, the related government ministries such as the Ministry of Employment and Labor and the Ministry of Education and business organizations have been participating in the development of job standards to create a competency-based society in Korea. The National Competency Standards (NCS) is the standardized competency needed to successfully perform a job at an industrial site at the national level.

The NCS for the Health Information Manager was developed mainly by the Medical Record Association in 2014. Although it is not a great deal different from the previous job analysis in content terms, it can be seen to have made development changes in some areas.

First is the change of the title to Health Information Management. Although so far in Korea, the term, medical record/information management has been used based on the related law (Medical Technicians etc Act), it has used resolutely the term, Health Information Management. This reflects the trend and representation by the Korean Medical Record Association who promises to achieve a change to the related laws in the future.

The second change is that it has classified the competency unit of each Health Information Manager according to the job level of the industrial site and defined the knowledge, skills, competency and prior experience needed at each level to enable the development of a lifetime career path for HIMs.

Third, it has been developed together with the NCS learning module. The NCS learning module proposes, in detail, content related to both theory and practice so that each detailed job can be learnt. It also actually reorganizes the curriculum reflecting that the NCS learning module is being offered in Health Information Manager training departments of colleges. Since the government is unfolding a policy to give preference to persons who have gone through the NCS-based learning when recruiting manpower for the industrial corporations, it is seen that the acceptance of change will be possible within a relatively short time.

Fourth, it was a good opportunity to analyze the distribution of health information professionals in the industry and the change in job competency according to the environment, to develop a career map and comprehend the demands of the industry needed for job competency when performing the job analysis.

As the trend of the national policy is to connect the employment policy and environmental change of industry to the education system of colleges and universities, the educational system is changing. It is a good opportunity for universities to utilize the NCS and develop industry-based curriculum and operate it to precisely target the learning objective of manpower training for qualified health information professionals. Everybody will have to make a combined effort in order to establish solidarity, modify and strengthen the education environment and job competency, and promote the employment environment for HIM one step further by accepting and assisting with the development of this national policy.

## Report from the WHO-FIC Education and Implementation Committee Midyear meeting

This Midyear meeting of the WHO-FIC EIC was held in Bangkok, Thailand on June 4-5, 2016. Yukiko Yokobori was there of course as Co-Chair, as were Carol Lewis from the USA and Joon Hong from Korea who are the committee who have been working on the continued updating and maintenance of the International exams for morbidity and mortality coders. I could not attend this meeting on the opposite side of the world from me, so close to our upcoming meeting in Tokyo, but did send a report from IFHIMA.

My report highlighted our upcoming Congress, our excellent Global News, and our other activities. I reported on our new Corporate Member and our plans to add Education Institution membership at our next face-to-face meeting.

Joon Hong and Carol Lewis reported that there is interest from the mortality coders in Korea who are not certified, to take an international exam for mortality coders. Joon and Carol have been working with Cassis Buchalla from Brazil on development of this examination. An official agreement has been developed to move forward with this work. The IFHIMA board was presented with this proposal after the Bangkok meeting and did approve the proposal going forward via email ballot. Plans are to conduct an exam in Korea between now and the IFHIMA Congress in Tokyo and report the results during the Congress. As a special session during the Congress is devoted to mortality statistics, we feel this is important in demonstrating IFHIMA's contribution to improving world health. For a number of years, IFHIMA has been working with the WHO-FIC EIC on this project to develop and promote an international training strategy as well as to explore development of international certification strategy for coders.

Once the Guidelines for the Candidates have been also approved by the WHO-FIC, they will be available upon request. My name and email will be available on the IFHIMA website as it is now for anyone wanting further information on the Morbidity Exam. Guidelines will be sent upon request from a country. We are excited about this next step in the exam process for mortality coders.

WHO provided the Education and Implementation Committee (EIC) with an update on the ICD-11 reference manual developments, the ICD-11 training material and on the field testing that is planned prior to the ICD-11 Revision Conference to be held in Tokyo in October 2016.

In other focus areas the WHO-FIC continues its work on updating information in its classification Implementation Database and also its work with the International Classification of Functioning, Disability and Health (ICF) – an ICF e-learning tool, an Education portal, and an ICF Practical manual.

There is excitement around our Tokyo meeting as it includes IFHIMA and the WHO-FIC. Hope to see you there.

*Margaret A. Skurka*  
Immediate Past President, IFHIMA, 2013-2016



## National Centre for Classification in Health

The National Centre for Classification in Health (NCCH) has developed, implemented and maintained eight editions of the International Statistical Classification of Diseases and Related Health Problems, Tenth Revision, Australian Modification (ICD-10-AM), the Australian Classification of Health Interventions (ACHI) and the Australian Coding Standards (ACS). During this time NCCH has also represented and continue to represent the Australian Collaborating Centre on numerous committees within the World Health Organization's Family of International Classifications (WHO-FIC) Network. Our areas of classification expertise include:

- Diseases and other health conditions
- Health Interventions
- Activity based funding/casemix
- Functioning and disability

Our mission is to be the centre of excellence in the development and use of health classifications in Australia, including casemix classifications, and a major contributor to international health classification development, implementation, education and use.

NCCH is Australia's leading centre of expertise in health classification systems and their applications. Currently, NCCH is the lead partner in the Australian Consortium for Classification Development (ACCD) with the University of Western Sydney and KPMG. During the last two years, ACCD has developed and educated the Ninth Edition of ICD-10-AM/ACHI/ACS, implemented on 1 July 2015 and overhauled the case complexity process within AR-DRG Version 8.0 which was released on 1 July 2015 for implementation on 1 July 2016.

ACCD has now commenced work on both ICD-10-AM/ACHI/ACS Tenth Edition and AR-DRG Version 9.0 due for implementation on July 1 2017 and 2018 respectively.

NCCH has a strong commitment to the education of Health Information Managers (HIMs) both at the national and international level and has corporate membership with the Health Information Management Association of Australia (HIMAA) as

well as a memorandum of understanding (MOU) with HIMAA to organise and present annual joint national conferences to showcase the many streams of knowledge and expertise that HIMs require to keep abreast of the dynamic nature of health information management both nationally and internationally including:

- eHealth/health informatics – EMRs, personal health records, tele-health, consumer informatics, aged care informatics, mobile technology, implementation of health information systems, social media and health
- Health classifications and coding – funding, casemix and costing
- Data management – data quality, interoperability, clinical data management, clinical trials, data analytics, data documentation
- Health Services Management – human resource management, change management, strategic planning, accreditation, leadership
- Medico-legal issues – privacy principles and policies, security
- International health information management practice and perspectives
- Education and training – workforce, professional pathways

NCCH is very excited to now be included in the International Federation of Health Information Management Associations (IFHIMA) as a corporate member and looks forward to forming beneficial partnerships with other IFHIMA members which will improve communication channels and work partnerships regarding classification development and education both nationally and internationally through our membership with HIMAA and the WHO-FIC Network.

*Vera Dimitropoulos*  
Executive Manager, Classification Development  
National Centre for Classification in Health  
The University of Sydney  
[Vera.dimitropoulos@sydney.edu.au](mailto:Vera.dimitropoulos@sydney.edu.au)



## Tribute to Marjorie

Marjorie Hendricks-Harrison became a member of Jamaica Medical Records Association (JMRA) in the 1980's. She served as a member of the Executive in 1992 as an Assistant Secretary Treasurer and Secretary Treasurer. In 2009 until the time of her passing Marjorie was nominated by its members to further serve as either a Treasurer or an Assistant Treasurer.

She worked at the Kingston Public Hospital for over 20 years as a Medical Records Officer. Later, she was transferred to the Health Information Unit within the Ministry of Health in 1992. During her 21 years tenure at the Ministry of Health she used every opportunity to upgrade herself and was appointed Director of Health Records Services in 2010. She held that position up to the time of her retirement from the public service in 2015.

A very devoted professional, Marjorie, dedicated her life to the Health Information Management profession, a job in which she was very passionate about. She will always be remembered for her hard work and dedication, her commitment to the areas of Medical Data Classification and Health Statistics. Jamaica truly has lost a veteran coder who was well known within the Caribbean for her expert knowledge of Medical Data Classification for both Morbidity and Mortality conditions. In light of her rich knowledge and competence in this area; our Health Information Management colleagues both locally and internationally called her from time to time for assistance with the coding of difficult medical terminologies.

As the National IFHIMA Director 2010-2013, Marjorie participated whole-heartedly at the IFHIMA conference in 2013. It was at this conference that she also presented Miss Carol Lewis, the God-mother of JMRA with a plaque on behalf of its members.

In 2012, the JMRA awarded Marjorie for her Exemplary Service.

According to Abraham Lincoln, in the end, it's not the years in your life that count. It's the life in your years.

Sometimes you will never know the true value of a moment until it becomes a MEMORY.

Deep in our hearts a memory is kept of one we loved and shall never forget.

*Veronica Miller Richards  
Jamaica Health Information Management Association (JHIMA),  
National IFHIMA Director*

## "Evidence-Based Health Informatics – Promoting Safety and Efficiency through Scientific Methods and Ethical Policy"

Michael Rigby, Emeritus Professor of Health Information Strategy at Keele University and Imperial College, London and Professor Elske Ammenwerth of the University for Health Sciences, Medical Informatics and Technology (UMIT), Austria, have been working jointly to bring in an evidence-based culture for Health Informatics. The result of their work, with a global list of expert authors, has just been published by IOS Press in hard copy and also as an open-access book entitled "Evidence-Based Health Informatics - Promoting Safety and Efficiency Through Scientific Methods and Ethical Policy". As an open-access publication it can be accessed without cost and Professor Rigby felt that it will be of special interest to IFHIMA Colleagues in the developing world where books in their specialist area very expensive and therefore in scarce supply! Instructions for access are as follows:

Access to the publication as an **open access book** can be found at:

<http://ebooks.iospress.nl/volume/evidence-based-health-informatics-promoting-safety-and-efficiency-through-scientific-methods-and-ethical-policy>

This shorter link will also work: <http://ebooks.iospress.nl/ISBN/978-1-61499-635-4>.

All the chapters are also indexed in **PubMed** and can be accessed by following this link:

<http://www.ncbi.nlm.nih.gov/pubmed/?term=Stud+Health+Technol+Inform.+2016+AND+222>

Within PubMed, all chapters are available as **free chapter PDF** (just click "IOS Full Text" at the upper right of the screen to access the free PDF).

*Lorraine Nicholson*  
Membership Chair & Past President



# IFHIMA

International Federation of  
Health Information Management Associations

IFHIMA is made up of six regions:

- Americas
- Europe
- Africa
- Eastern Mediterranean
- South East Asia
- Western Pacific

[Click here](#) for information about health records/information management activities within these regions.



## Editorial Guidelines for IFHIMA Global News

IFHIMA publishes Global News three times per year with the intent to highlight national association news, share Board activities in support of the IFHIMA mission and strategic plan, and keep members abreast of other IFHIMA activities. IFHIMA recently released Editorial Guidelines to assist authors in developing content for Global News.

Our intent is to encourage contributions by making the guidelines readily available, thus saving time and providing clarity to authors, while encouraging content from all our member nations. We anticipate this will also ease the editing process for both the authors and the editorial staff.

Please feel free to contact Lorraine Fernandes the current Editor for Global News at the address below, if you have questions or ideas. We welcome feedback and look forward to even more articles sharing health information successes and activities!!

A copy of the guidelines can be found at <https://ifhima.org/editorial-guidelines/>

Lorraine Fernandes  
Global News Editor  
[Lfernandes54@gmail.com](mailto:Lfernandes54@gmail.com)

### *Disclaimer:*

**Contributions to Global News are welcomed from members and non-members of IFHIMA and articles should be typed and sent by e-mail to the Editor, Lorraine Fernandes ([Lfernandes54@gmail.com](mailto:Lfernandes54@gmail.com)) for consideration for publication. Responsibility for referencing in any article rests with the author. Readers should note that opinions expressed in articles in Global News are those of the authors and do not necessarily represent the position of IFHIMA.**

**PS:** If you do not wish to receive further IFHIMA/IFHIMA messages or editions of Global News please let us know and we will remove you from the mailing list ([angelika.haendel@uk-erlangen.de](mailto:angelika.haendel@uk-erlangen.de)).